



Skills &  
Behavioural  
Development

# Problem Solving

Trainer Script

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## Trainer Script (Sample)



Topic/Timing	Trainer Script	Resources
<p><b>09:30</b>  <b>What is Analytical Thinking?</b></p> <ul style="list-style-type: none"> <li>• Definition</li> <li>• What it means to your organisation</li> <li>• Current approaches</li> <li>• Skills and behaviours</li> </ul>	<p><b>Group Discussion:</b> What is Analytical Thinking?</p> <p>Capture feedback on flip and facilitate discussion.</p> <p>The following questions may help:</p> <ul style="list-style-type: none"> <li>• What does it involve?</li> <li>• What might we be trying to achieve?</li> </ul> <p>Refer to powerpoint definition to confirm.</p> <p><b>“Analytical thinking is thinking in a logical, step-by-step manner and coming to a conclusion, which is a solution to a problem.”</b></p> <p><b>Explain:</b> It is important not to get bogged down in the technicality of analytical thinking, it doesn't have to be complicated. We all do it to some degree within our roles and some of us will find it easier than others. As an organisation, there is a requirement for us to do it and to be effective and efficient at it, which is why today is about supporting you to explore tools and techniques that can work for you in practice.</p> <p><b>Paired Activity:</b> Ask learners to consider the following:</p> <ul style="list-style-type: none"> <li>• What examples do you have of analytical thinking in your role/ team/department/organisation?</li> <li>• What supporting resources are available at the moment ? i.e.(charts, techniques, documents)</li> </ul>	<p>PPT Slide 5            WB Page 4 - 6</p> <p>PPT Slide 6</p>